



S/S WOLFE COUNSELING  
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1/21/10

Brent,

I just wanted to share with you the difference that ECASE has made in our company. Before ECASE I had three people who worked on billing all month long. The first week of the month was extremely hectic trying to pull all the notes together from counselors emailing their work to us, manually preparing the invoices to be sent out to the state agencies that we provide services for, and preparing payroll from invoices that the counselors sent to us by email and fax. Just thinking about it now sends shivers down my spine. But all of that has changed. Since ECASE my billing is being completed by the 5th of the month. The invoices to the state agencies are done automatically by ECASE; the progress notes are all in ECASE to be printed out to attach to the billing; and counselor's invoices are automatically generated by ECASE. And by the way, I only have one person who works on the billing now which has saved me more money than I am paying for ECASE. Another advantage that we have seen with ECASE is that there are no mistakes on the invoices now so we are receiving our reimbursements in less time. ECASE has also given us a professional "look" that we did not have before. I can not fully explain how ECASE has turned things around for our company. I have found though that the key to this being such an effective program is that it is extremely user friendly and the customer services is awesome. I would recommend ECASE and your company to anyone.

Sharon Wolfe

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